



P Richardson-Parish Clerk  
Parish Council - Quedgeley  
Council Office, 9c The Old School House  
Quedgeley  
GLOUCESTER  
GL2 6PJ

28 October 2010

Dear Mr Richardson

Quedgeley Post Office®  
Unit 7, Severn Vale Shopping Centre, Bristol Road, Quedgeley, Gloucester, GL2 4PE

Decision - Branch Re-opening

I am writing to confirm that we will be proceeding with our plans to re-open this service, which will operate from Unit 5, Severn Vale Shopping Centre, Bristol Road, Quedgeley, Gloucester, GL2 4PE.

I have received no comments from customers or local representatives during the consultation period. I have carefully considered my original proposal and I am confident that the new service is suitably located and can meet the needs of our customers in the local community. This move will enable us to restore Post Office services to our customers in Quedgeley. Customers will also benefit from the following facilities at the new service:

- Level entry to the premises, with a wide door, to assist customers with mobility difficulties
- Low-level facilities, for wheelchair users
- A brand new, modern, purpose built serving counter

Regrettably, works on the new premises have not been completed and we will be unable to reopen the branch on 5 November 2010 as previously stated in my letter. However, I am pleased to inform you that the service will open at the new location on 26 November 2010. Full details of the new service, including the range of facilities, opening hours, transport, route and access, are provided at the end of this letter.


This change to the Post Office network is being carried out in accordance with the Code of Practice for changes to the network, as agreed with Consumer Focus, the national consumer organisation. A full copy of the Code of Practice is available on our website at [www.postoffice.co.uk/networkchange](http://www.postoffice.co.uk/networkchange), and selecting Network changes, or by contacting us at the address provided at the end of this letter.



[www.postoffice.co.uk](http://www.postoffice.co.uk)

Thank you for considering our proposal. We hope that you and our customers will continue to support your local Post Office branch.

Yours sincerely



Nigel Parry  
Field Change Advisor

How to contact us:

✉ Post Office Limited  
c/o National Consultation Team  
PO Box 2060  
WATFORD  
WD18 8ZW

✉ [consultation@postoffice.co.uk](mailto:consultation@postoffice.co.uk)






For further information contact:

☎ Customer Helpline: 08457 22 33 44  
Textphone: 08457 22 33 55

💻 [www.postoffice.co.uk](http://www.postoffice.co.uk)

Post Office Limited can provide information and receive comments (where appropriate) in alternative formats, for example, to assist the visually impaired. To obtain further specific information, please contact the customer helpline on 08457 22 33 44 or textphone 08457 22 33 55.

Details of the new service:

<p>Quedgeley branch Unit 5 Severn Vale Shopping Centre Bristol Road Quedgeley Gloucester GL2 4PE</p> <p> <b>Opening times</b></p> <table border="1"><tr><td>Mon - Tue</td><td>08:30 - 17:30</td></tr><tr><td>Wed, Thu &amp; Fri</td><td>09:00 - 17:30</td></tr><tr><td>Sat</td><td>09:00 - 13:00</td></tr></table>	Mon - Tue	08:30 - 17:30	Wed, Thu & Fri	09:00 - 17:30	Sat	09:00 - 13:00	<p> <b>Services</b> The same range of services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.</p> <p> <b>Access and facilities</b> The premises will have level access, with a wide door. Internally, there will be a hearing loop and a low-level writing desk.</p>	<p> <b>Parking</b> There are parking facilities, with designated disabled bays, available outside the branch.</p> <p> <b>Route</b> These premises are located approximately 100 yards away from the previous service, along level terrain.</p>
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