

COMPLAINTS RECEIVED FEBRUARY 2019

	Categories	No of complaints Received	Additional Information
A	Overgrowth	2	
b	Blocked Drains/Dog Fouling	0	
c	Noise complaints	0	
d	Highways	2	
e	Obstruction	0	
f	Flytipping/trolley	2	
g	Bins	11	
h	Misc	4	<ol style="list-style-type: none"> 1. Broken bus shelter top of Fieldcourt Drive. Reported previously on 11.1.19. 2. Canal side walk flooding adjacent to Nene Close. 3. Local resident advised by DWP, having lost his wife that he is no longer entitled to Council Tax Credit. Visited GCC 3 to 4 times and QTC have emailed local City Councillor. Now sorted but local resident left very unhappy with service. GCC offered apology. 4. Thank you for posting back an important letter found by litter picker.
I	Vandalism/Anti Social Behaviour	2	
J	Abuse	0	
K	Planning	1	
Total number of complaints 24			